



Core Policy

SENDING YOUR CORE TO CHOATE

When you're ready to send in your core, it's important to make sure that all fluids have been drained, the core has been shrink-wrapped, and it's securely strapped to the pallet and crate provided. Additionally, you are required to submit images of your core to a customer service representative before a shipping BOL can be provided to you.

When sending your core in ensure that the core returned is a like for like make, model, type, and part number. Please be advised that we cannot accept cores from salvage or junkyards. Cores received must be complete and undamaged. Cores that have missing or damaged major components or have been disassembled, or in a fire will not be eligible for full refund. Also, please note that CHOATE **will not** be responsible for any additional parts that are included in the core return but were not required.

To ensure that we can properly identify your core when it arrives at our facility, please make sure to include the laminated pallet ID card that was stapled to the pallet when you received your engine. This will help us process your core return in a timely and efficient manner.

CORE TEARDOWN TIMELINE

The core will be torn down and inspected by our Teardown Department to determine if it is a good usable core. Parts are required to be able to remanufactured and it must have no visible cracks or holes and rotate 360 degrees without excessive preload and be required to meet CHOATE Engineering Performance specifications to be a qualified core.

By signing this document you confirm that you read and understand our core policy.

Please send pictures to :

Choate Engineering Performance
cores@choateperformance.com
(901) 553-9847
1033 Lake Street
Bolivar, TN 38008